

Chesterfield Hub Extended Access

As you are probably aware there has been a pilot service running here at Avenue House Surgery for the last 10 months. This pilot provided our patients with **evening and weekend appointments**.

The next stage in this is for this extended service to be available to all patients in Chesterfield. Chesterfield GP Practices have joined together to deliver this extended access at two 'Hub' sites. These are Avenue House Surgery and Brimington Surgery. Your allocated site is Avenue House Surgery. The clinics will be available for all or the Chesterfield Surgeries to book into but each surgery is allocated a set number of appointments each day to ensure it is fair across Chesterfield.

The new service roughly follows the same clinic times with patients being able to book week-night appointments between 5pm and 8pm and weekend appointments between 8am and 12pm. Previously the appointments that were available were solely with Nurse Practitioners –we will now have GPs, Nurses Practitioners, Practice Nurses, Health Care Assistants, Phlebotomists and a Physician Associate available for you to book with. Please be aware though that this may be a member of staff from a different GP surgery – and not necessarily someone with whom you are familiar.

This new service will **increase** the number of appointments available for you to book, and is **in addition** to the usual daytime service. Patients wanting usual daytime appointments will be seen within their own GP surgery. The surgery reception team will continue to offer you either daytime appointments or extended access (evening and weekend) appointments. It is your choice as to which service better fits your needs and you can do this on an appointment by appointment basis.

IMPORTANT NOTE FOR PATIENTS REGARDING DATA AND RECORD SHARING

All Chesterfield Practices have signed a Sharing Agreement to allow secure access to your records through a "Hub" which can only be viewed at the time of your appointment. This is to ensure your records are kept up to date and to allow clinicians a full picture of your health for example: any allergies or sensitivities to certain medications. In order to attend the extended hours service you must agree to your record being shared with staff providing this.