

## North Derbyshire Diabetes Patient Survey Survey Responses Report

### Breakdown of responses

There was a total of **473** valid responses. Of the 420 patients that responded, **83%** were registered with North Derbyshire practices and **17%** with Hardwick practices.

The total number of responses represents 2.09% of the total North Derbyshire diabetic population.

This represents 6.81% of the total Type 1 patients and 1.57% of the total Type 2 patients.

Age group	Total Responses	Paper responses	Online responses
	Number (%)	Number (%)	Number (%)
20-30	26 (5%)	20 (7%)	6 (3%)
31-50	71 (15%)	34 (12%)	37 (19%)
51-70	240 (51%)	114 (42%)	126 (63%)
Over 70	136 (29%)	105 (38%)	31 (16%)
<b>Total</b>	<b>473</b>	<b>273 (58%)</b>	<b>200 (42%)</b>

### The Service

#### Q1. How would you rate your understanding of your diabetes?

Type	Very Good/Good	Very poor/Poor/Fair
Type 1 and 2	79%	21%
Type 1	90%	10%
Type 2	55%	45%

#### Q2. How would you rate the information and support you have received to enable you to manage your condition?

Type	Very Good/Good	Very poor/Poor/Fair
Type 1 and 2	77%	23%
Type 1	86%	14%
Type 2	75%	25%

**Q18. Where do you go if you need help or advice with your diabetes? (Please tick all those that apply.)**

Diabetes Nurse at my GP practice .....	72%
GP .....	35%
Visiting Community Diabetes Nurse .....	3%
Diabetes UK .....	15%
111 .....	1%
Friend .....	2%
Diabetes Specialist Nurse at the hospital .....	24%
Hospital .....	12%
Podiatrist .....	14%
Chiropodist .....	4%
Other.....	7%

**Q19. Overall, how do you rate the current diabetes care that you receive?**

Type	Very Good/Good	Very poor/Poor/Fair
Type 1 and 2	79%	21%
Type 1	87%	13%
Type 2	75%	25%

### Foot Care

**Q3. Have you had your feet checked by a health professional in the last 12 months?**

Type	Yes	No
Type 1 and 2	89%	11%
Type 1	82%	18%
Type 2	92%	8%

**Q4. If “yes”, what is your risk factor for developing a foot ulcer?**

19% of patients did not know their risk factor and 13% were not told. The table below shows the risk factors of those patients that were told.

Type	Low	Medium	High
Type 1 and 2	65%	20%	15%

**Q5. Do you understand what this means?**

Type	Yes	No
Type 1 and 2	95%	5%
Type 1	97%	3%
Type 2	94%	6%

**Q6. At your last foot check, were you given any information about caring for your feet?**

Type	Yes	No
Type 1 and 2	89%	11%
Type 1	83%	17%
Type 2	75%	25%

**Q7. How were you given this information? (Please tick all those that apply.)**

The health professional told me ..... 89%  
 Via a leaflet ..... 30%  
 Other ..... 4%

**Q8. Have you changed how you care for your feet as a result of information given at your last foot care visit?**

Type	Yes	No
Type 1 and 2	51%	49%
Type 1	38%	62%
Type 2	54%	46%

**Q9. What changes have you made to how you care for your feet?**

The majority of changes that patients had made included:

- more frequent checks
- drying and moisturising feet properly
- avoiding walking around the house barefoot
- and wearing better fitting shoes.

**Education and training**

**Q10. Have you ever been invited to attend a group education course on diabetes?**

Type	Total no of responses	Number	Yes	Number	No
Type 1 and 2	452	185	41%	268	59%
Type 1	126	79	63%	47	37%
Type 2	326	105	32%	221	68%

(Figures calculated on 452 responses for Type 1 and 2. "Other" and "Not sure" categories not included in this analysis.)

**Q11. If yes, did you accept this offer to attend training?**

Type	Total no of responses	Number	Yes	Number	No
Type 1 and 2	185	125	68%	60	31%
Type 1	79	51	65%	28	35%
Type 2	105	73	70%	32	30%

(Calculated on 369 responses for Type 1 and 2. "Other" and "Not sure" categories not included in this analysis.)

**Q12. Why didn't you accept this offer for training?**

Other reasons (see below) .....	30%
Work commitments .....	23%
Didn't feel necessary to attend .....	22%
Accessibility/time/location inconvenient.....	13%
No response .....	12%

Other reasons stated include:

- Didn't want to attend
- Looking after sick relatives
- Hospital appointments
- Illness
- Didn't have time
- Lack of information about training.

**Q13. Which training course did you attend?**

	Total no of responses	Diabetes and You	ASPIRE	DAFNE
Type 1 and 2	91	45	29	16
Type 1	46	3	29	14
Type 2	44	42	0	2

**Q14. When did you attend the training?**

	Within the last year	Within the last 2-5 years	Within the last 6-10 years	More than 10 years ago	Don't know
Type 1 and 2	21 (17%)	75 (60%)	23 (18%)	4 (3%)	2 (2%)

**Q15. How would you rate the training you received?** (Results that are not applicable to the type of diabetes have been excluded.)

	Satisfaction rates for Type 1			
	ASPIRE		DAFNE	
	No	%	No	%
Very poor	0	0	0	0
Poor	0	0	1	7
Fair	1	3	1	7
Good	10	34	3	21
Very good	18	62	9	64
<b>Total</b>	<b>29</b>	<b>100</b>	<b>14</b>	<b>100</b>

Satisfaction rates for Type 2		
Diabetes and You		
		%
Very poor	0	0
Poor	0	0
Fair	14	33
Good	21	50
Very good	7	17
<b>Total</b>	<b>42</b>	<b>100</b>

## Retinopathy

**Q16. Have you had your eyes screened in the last 12 months?**

Type	Yes	No
Type 1 and 2	95%	5%
Type 1	96%	4%
Type 2	96%	4%

**Q17. Where/by whom was your diabetes eye screening carried out?**

Type	Hospital clinic	Diabetes eye screening programme	Local optician
Type 1 and 2	47%	51%	2%
Type 1	42%	56%	2%
Type 2	48%	50%	3%

## Who responded to the survey?

**Q21. What type of diabetes do you have? (Please tick one box.)**

Type 1 .....	27%
Type 2 .....	69%
Other .....	1%
Not sure .....	3%

**Q22. How long have you have diabetes?**

Less than 10 years .....	52%
10-20 years.....	31%
More than 20 years.....	17%

**Q23. How is your diabetes managed? (Please tick all those that apply.)**

Diet .....	34%
Tablets only .....	53%
Insulin only.....	44%
Non-insulin injectable drugs.....	2%

**Q24. Who provides the majority of your diabetes care? (Please tick one box.)**

GP Practice ..... 53%  
 Diabetic Specialist Nurse ..... 30%  
 Hospital..... 16%  
 Other/Not sure ..... 1%

**Q25. What is the name of your GP practice? - Derbyshire/Hardwick**

Responses from North Derbyshire patients... 83%  
 Responses from Hardwick patients..... 17%

**Q26. In which age group are you?**

19 or under ..... 0%  
 20-30 ..... 5%  
 31-50 ..... 15%  
 51-70 ..... 51%  
 Over 70..... 29%

**Q27. Please choose one option that best describes your relationship status:**

Single ..... 11%  
 Married/Civil Partnership..... 64%  
 Widowed/Surviving Civil Partner ..... 9%  
 In a relationship ..... 4%  
 Separated..... 1%  
 Living with partner..... 6%  
 Divorced/ Dissolved Civil Partnership ..... 4%  
 I'd prefer not to say ..... 1%

**Q28. What is your gender/sex?**

Type	Male	Female	Prefer not to say
Type 1 and 2	58%	41%	1%
Type 1	55%	44%	1%
Type 2	59%	40%	1%

**Q29. Please choose one option that best describes how you think of yourself.**

Heterosexual/Straight 94% I'd prefer not to say 6%

**Q30. Do you look after, or give any help or support to family members, friends, neighbours or others because of:**

Long-term Physical or mental-ill-health/disability..... 15%  
 Problems related to old age ..... 12%  
 No..... 66%  
 I'd prefer not to say ..... 3%  
 Other..... 4%

**Q31. Are you day-to-day activities limited because of a health condition or illness which has lasted, or is expected to last, at least 12 months? (Please tick all those that apply.)**

Vision (such as due to blindness or partial sight).....	6%
Hearing (such as due to deafness or partial hearing) .....	12%
Mobility (such as difficulty walking short distances, climbing stairs).....	28%
Dexterity (such as lifting and carrying objects, using a keyboard) .....	11%
Ability to concentrate, learn or understand (Learning Disability/Difficulty) .....	3%
Memory.....	7%
Mental ill-health .....	4%
Stamina or breathing difficulty or fatigue .....	15%
Social or behavioural issues (for example, due to neuro diverse conditions such as Autism, Attention Deficit Disorder or Aspergers' Syndrome) .....	1%
No .....	54%
I'd prefer not to say .....	3%
Any other condition or illness .....	12%

**Q32. What is your ethnic group? (Choose one option that best describes your ethnic group or background.)**

English/Welsh/Scottish/Northern Irish/British .....	98%
Irish .....	1%
Any other ethnic group.....	1%

# Cross Analysis

Q19 v Q24: Who provides the majority of you diabetes care and overall, how do you rate the current diabetes care that you receive?

Type 1, Type 2, "Other" and "Not sure" (473 responses)								
	GP Practice		Diabetic Specialist Nurse		Hospital		Other/Not sure	
	Number	%	Number	%	Number	%	Number	%
Very poor	7	3	1	1	0	0	1	14
Poor	8	3	6	4	0	0	1	14
Fair	48	19	16	11	10	13	2	29
Good	102	41	63	45	37	49	2	29
Very good	86	34	54	39	28	37	1	14
<b>Total</b>	<b>251</b>	<b>100</b>	<b>140</b>	<b>100</b>	<b>75</b>	<b>100</b>	<b>7</b>	<b>100</b>

Type 1 (126 responses)								
	GP Practice		Diabetic Specialist Nurse		Hospital		Other/not sure	
	Number	%	Number	%	Number	%	Number	%
Very poor	0	0	0	0	0	0	0	0
Poor	0	0	1	3	0	0	0	0
Fair	4	13	5	14	6	11	0	0
Good	12	40	11	31	28	49	2	67
Very good	14	47	19	53	23	40	1	33
<b>Total</b>	<b>30</b>	<b>100</b>	<b>36</b>	<b>100</b>	<b>57</b>	<b>100</b>	<b>3</b>	<b>100</b>

Type 2 (326 responses)								
	GP Practice		Diabetic Specialist Nurse		Hospital		Other/not sure	
	No	%	No	%	No	%	No	%
Very poor	7	3	1	1	0	0	1	5
Poor	8	4	5	5	0	0	0	0
Fair	43	21	11	11	4	24	2	10
Good	85	41	47	48	8	47	10	50
Very good	66	32	34	35	5	29	7	35
<b>Total</b>	<b>209</b>	<b>100</b>	<b>98</b>	<b>100</b>	<b>17</b>	<b>100</b>	<b>20</b>	<b>100</b>



**Q4 v Q5: What is your risk factor for developing a foot ulcer and do you know what this risk factor means?**

<b>Type 1 and Type 2 (364 responses)</b>				
	<b>Yes</b>		<b>No</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
<b>Low</b>	176	56	9	18
<b>Medium</b>	53	17	4	8
<b>High</b>	43	14	1	2
<b>Don't know</b>	21	7	23	46
<b>Not told</b>	21	7	13	26
<b>Total</b>	<b>314</b>	<b>100</b>	<b>50</b>	<b>100</b>

<b>Type 1 (126 responses)</b>				
	<b>Yes</b>	<b>%</b>	<b>No</b>	<b>%</b>
<b>Low</b>	47	68	2	100
<b>Medium</b>	10	14	0	0
<b>High</b>	12	17	0	0
<b>Total</b>	<b>69</b>	<b>100</b>	<b>2</b>	<b>100</b>

<b>Type 2 (326 responses)</b>				
	<b>Yes</b>	<b>%</b>	<b>No</b>	<b>%</b>
<b>Low</b>	114	62	7	70
<b>Medium</b>	41	22	3	30
<b>High</b>	30	16	0	0
<b>Total</b>	<b>185</b>	<b>100</b>	<b>10</b>	<b>100</b>

**Q4 v Q6: What is your risk factor for developing a foot ulcer and were you given any information about caring for your feet?**

<b>Type 1, Type 2, "Other" and "Not sure" (423 responses)</b>				
	<b>Yes</b>		<b>No</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
<b>Low</b>	187	47	32	34
<b>Medium</b>	57	16	5	5
<b>High</b>	44	13	3	3
<b>Don't know</b>	55	15	31	33
<b>Not told</b>	80	9	24	25
<b>Total</b>	<b>423</b>	<b>100</b>	<b>95</b>	<b>100</b>

<b>Type 1 (103 responses)</b>				
	<b>Yes</b>		<b>No</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
<b>Low</b>	42	49	7	39
<b>Medium</b>	10	12	0	0
<b>High</b>	12	14	0	0
<b>Don't know</b>	13	15	7	39
<b>Not told</b>	8	10	4	22
<b>Total</b>	<b>85</b>	<b>100</b>	<b>18</b>	<b>100</b>

Type 2 (301 responses)				
	Yes		No	
	Number	%	Number	%
Low	106	47	25	34
Medium	39	17	5	7
High	28	12	2	3
Don't know	33	15	23	31
Not told	21	9	19	26
<b>Total</b>	<b>227</b>	<b>100</b>	<b>74</b>	<b>100</b>

Q4 v Q8: What is your risk factor for developing a foot ulcer and have you changed how you care for your feet as a result of information given at your last foot care visit?

Type 1, Type 2, "Other" and "Not Sure" (423 responses)						
	Yes		No		Nil response	
	Number	%	Number	%	Number	%
Low	75	45	80	49	32	34
Medium	25	15	27	17	5	5
High	28	17	13	8	3	3
Don't know	26	16	23	14	31	33
Not told	12	7	19	12	24	25
<b>Total</b>	<b>166</b>	<b>100</b>	<b>162</b>	<b>100</b>	<b>95</b>	<b>100</b>

Type 1 (103 responses)						
	Yes		No		Nil response	
	Number	%	Number	%	Number	%
Low	17	53	25	47	7	39
Medium	3	9	7	13	0	0
High	4	13	8	15	0	0
Don't know	6	19	7	13	7	39
Not told	2	6	6	11	4	22
<b>Total</b>	<b>32</b>	<b>100</b>	<b>53</b>	<b>100</b>	<b>18</b>	<b>100</b>

Type 2 (273 responses)						
	Yes		No		Nil response	
	Number	%	Number	%	Number	%
Low	53	43	53	69	25	34
Medium	20	16	19	25	5	7
High	23	19	5	6	2	3
Don't know	18	15	15	19	23	31
Not told	8	7	13	17	19	26
<b>Total</b>	<b>122</b>	<b>100</b>	<b>77</b>	<b>100</b>	<b>74</b>	<b>100</b>

**Q21 v Q22: What type of diabetes do you have and how long have you had diabetes?**

<b>Type 1, Type 2, "Other" and "Not Sure" (473 responses)</b>						
	<b>Less than 10 years</b>		<b>Between 10 and 20 years</b>		<b>More than 20 years</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
<b>Type 1</b>	36	15	33	23	57	70
<b>Type 2</b>	197	80	107	73	22	27
<b>Other</b>	2	1	0	0	1	1
<b>Don't know</b>	11	4	6	4	1	1
<b>Total</b>	<b>246</b>	<b>100</b>	<b>146</b>	<b>100</b>	<b>81</b>	<b>100</b>

**Q2 v Q22: How would you rate the information and support you have received to enable you to manage your condition and how long have you had diabetes?**

<b>Type 1, Type 2, "Other" and "Not Sure" (473 responses)</b>						
	<b>Less than 10 years</b>		<b>Between 10 and 20 years</b>		<b>More than 20 years</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
<b>Very good</b>	7	3	1	1	0	0
<b>Good</b>	10	4	9	6	1	1
<b>Fair</b>	48	20	20	14	11	14
<b>Poor</b>	107	43	65	45	29	36
<b>Very poor</b>	74	30	51	35	40	49
<b>Total</b>	<b>246</b>	<b>100</b>	<b>146</b>	<b>100</b>	<b>81</b>	<b>100</b>

<b>Type 1 (126 responses)</b>						
	<b>Less than 10 years</b>		<b>Between 10 and 20 years</b>		<b>More than 20 years</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
<b>Very poor</b>	0	0	0	0	0	0
<b>Poor</b>	0	0	1	3	0	0
<b>Fair</b>	8	22	5	15	4	7
<b>Good</b>	19	53	14	42	22	39
<b>Very good</b>	9	25	13	39	31	54
<b>Total</b>	<b>36</b>	<b>100</b>	<b>33</b>	<b>100</b>	<b>57</b>	<b>100</b>

<b>Type 2 (326 responses)</b>						
	<b>Less than 10 years</b>		<b>Between 10 and 20 years</b>		<b>More than 20 years</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
<b>Very poor</b>	6	3	1	1	0	0
<b>Poor</b>	9	5	8	7	1	5
<b>Fair</b>	36	18	15	14	6	27
<b>Good</b>	86	44	47	44	7	32
<b>Very good</b>	60	30	36	34	8	36
<b>Total</b>	<b>197</b>	<b>100</b>	<b>107</b>	<b>100</b>	<b>22</b>	<b>100</b>

**Q19 v Q22: Overall, how do you rate the current diabetes care that you receive and how long have you had diabetes?**

<b>Type 1, Type 2, "Other" and "Not Sure" (473 responses)</b>						
	<b>Less than 10 years</b>		<b>Between 10 and 20 years</b>		<b>More than 20 years</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
<b>Very poor</b>	8	3	1	1	0	0
<b>Poor</b>	7	3	6	4	2	2
<b>Fair</b>	47	19	24	16	5	6
<b>Good</b>	111	45	58	40	35	43
<b>Very good</b>	73	30	57	39	39	48
<b>Total</b>	<b>246</b>	<b>100</b>	<b>146</b>	<b>100</b>	<b>81</b>	<b>100</b>

<b>Type 1 (126 responses)</b>						
	<b>Less than 10 years</b>		<b>Between 10 and 20 years</b>		<b>More than 20 years</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
<b>Very poor</b>	0	0	0	0	0	0
<b>Poor</b>	0	0	1	3	0	0
<b>Fair</b>	8	22	5	15	4	7
<b>Good</b>	19	53	14	42	22	39
<b>Very good</b>	9	25	13	39	31	54
<b>Total</b>	<b>36</b>	<b>100</b>	<b>33</b>	<b>100</b>	<b>57</b>	<b>100</b>

<b>Type 2 (326 responses)</b>						
	<b>Less than 10 years</b>		<b>Between 10 and 20 years</b>		<b>More than 20 years</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
<b>Very poor</b>	6	3	1	1	0	0
<b>Poor</b>	9	5	8	7	1	5
<b>Fair</b>	36	18	15	14	6	27
<b>Good</b>	86	44	47	44	7	32
<b>Very good</b>	60	30	36	34	8	36
<b>Total</b>	<b>197</b>	<b>100</b>	<b>107</b>	<b>100</b>	<b>22</b>	<b>100</b>

**Q24 v Q2: Who provides the majority of your diabetes care and how would you rate the information and support you have received to enable you to manage your condition?**

Type 1, Type 2, "Other" and "Not sure" (473 responses)								
	GP Practice		Diabetic Specialist Nurse		Hospital		Other/not sure	
	Number	%	Number	%	Number	%	Number	%
<b>Very poor</b>	6	2	0	0	0	0	2	29
<b>Poor</b>	15	6	4	3	0	0	1	14
<b>Fair</b>	48	19	18	13	12	16	1	14
<b>Good</b>	97	39	66	47	37	49	1	14
<b>Very good</b>	85	34	52	37	26	35	2	29
<b>Total</b>	<b>251</b>	<b>100</b>	<b>140</b>	<b>100</b>	<b>75</b>	<b>100</b>	<b>7</b>	<b>100</b>

Type 1 (126 responses)								
	GP Practice		Diabetic Specialist Nurse		Hospital		Other/not sure	
	No	%	No	%	No	%	No	%
<b>Very poor</b>	0	0	0	0	0	0	0	0
<b>Poor</b>	1	3	0	0	0	0	0	0
<b>Fair</b>	5	17	5	14	7	12	0	0
<b>Good</b>	9	30	14	39	31	54	1	33
<b>Very good</b>	15	50	17	47	19	33	2	67
<b>Total</b>	<b>30</b>	<b>100</b>	<b>36</b>	<b>100</b>	<b>57</b>	<b>100</b>	<b>3</b>	<b>100</b>

Type 2 (326 responses)								
	GP Practice		Diabetic Specialist Nurse		Hospital		Other/not sure	
	No	%	No	%	No	%	No	%
<b>Very poor</b>	6	3	0	0	0	0	1	50
<b>Poor</b>	13	6	4	4	0	0	1	50
<b>Fair</b>	40	19	12	12	5	29	0	0
<b>Good</b>	85	41	49	50	6	35	0	0
<b>Very good</b>	65	31	33	34	6	35	0	0
<b>Total</b>	<b>209</b>	<b>100</b>	<b>98</b>	<b>100</b>	<b>17</b>	<b>100</b>	<b>2</b>	<b>100</b>

**Q24 v Q19: Who provides the majority of your diabetes care and overall how do you rate the current diabetes care that you receive?**

<b>Type 1, Type 2, "Other" and "Not sure" (473 responses)</b>								
	<b>GP Practice</b>		<b>Diabetic Specialist Nurse</b>		<b>Hospital</b>		<b>Other/not sure</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
<b>Very poor</b>	7	3	1	1	0	0	1	14
<b>Poor</b>	8	3	6	4	0	0	1	14
<b>Fair</b>	48	19	16	11	10	13	2	29
<b>Good</b>	102	41	63	45	37	49	2	29
<b>Very good</b>	86	34	54	39	28	37	1	14
<b>Total</b>	<b>251</b>	<b>100</b>	<b>140</b>	<b>100</b>	<b>75</b>	<b>100</b>	<b>7</b>	<b>100</b>

<b>Type 1 (126 responses)</b>								
	<b>GP Practice</b>		<b>Diabetic Specialist Nurse</b>		<b>Hospital</b>		<b>Other/not sure</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
<b>Very poor</b>	0	0	0	0	0	0	0	0
<b>Poor</b>	0	0	1	3	0	0	0	0
<b>Fair</b>	4	13	5	14	6	11	0	0
<b>Good</b>	12	40	11	31	28	49	2	67
<b>Very good</b>	14	47	19	53	23	40	1	33
<b>Total</b>	<b>30</b>	<b>100</b>	<b>36</b>	<b>100</b>	<b>57</b>	<b>100</b>	<b>3</b>	<b>100</b>

<b>Type 2 (326 responses)</b>								
	<b>GP Practice</b>		<b>Diabetic Specialist Nurse</b>		<b>Hospital</b>		<b>Other/not sure</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
<b>Very poor</b>	7	3	1	1	0	0	0	0
<b>Poor</b>	8	4	5	5	0	0	1	50
<b>Fair</b>	43	21	11	11	4	24	1	50
<b>Good</b>	85	41	47	48	8	47	0	0
<b>Very good</b>	66	32	34	35	5	29	0	0
<b>Total</b>	<b>209</b>	<b>100</b>	<b>98</b>	<b>100</b>	<b>17</b>	<b>100</b>	<b>2</b>	<b>100</b>

**Q26 v Q2: In which age group are you and how would you rate the information and support you have received to enable you to manage your condition?**

<b>Type 1, Type 2, "Other" and "Not sure" (473 responses)</b>								
	<b>20-30</b>		<b>31-50</b>		<b>51-70</b>		<b>Over 70</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
<b>Very poor</b>	0	0	1	1	4	2	3	2
<b>Poor</b>	0	0	3	4	14	6	3	2
<b>Fair</b>	6	23	14	20	48	20	11	8
<b>Good</b>	16	62	24	34	100	42	61	45
<b>Very good</b>	4	15	29	41	74	31	58	43
<b>Total</b>	<b>26</b>	<b>100</b>	<b>71</b>	<b>100</b>	<b>240</b>	<b>100</b>	<b>136</b>	<b>100</b>

<b>Type 1 (126 responses)</b>								
	<b>20-30</b>		<b>31-50</b>		<b>51-70</b>		<b>Over 70</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
<b>Very poor</b>	0	0	0	0	0	0	0	0
<b>Poor</b>	0	0	0	0	1	2	0	0
<b>Fair</b>	6	23	3	9	7	14	1	6
<b>Good</b>	16	62	11	32	18	37	10	59
<b>Very good</b>	4	15	20	59	23	47	6	35
<b>Total</b>	<b>26</b>	<b>100</b>	<b>34</b>	<b>100</b>	<b>49</b>	<b>100</b>	<b>17</b>	<b>100</b>

<b>Type 2 (326 responses)</b>								
	<b>20-30</b>		<b>31-50</b>		<b>51-70</b>		<b>Over 70</b>	
	<b>No</b>	<b>%</b>	<b>No</b>	<b>%</b>	<b>No</b>	<b>%</b>	<b>No</b>	<b>%</b>
<b>Very poor</b>	0	0	1	3	4	2	2	2
<b>Poor</b>	0	0	3	9	12	7	3	3
<b>Fair</b>	0	0	7	22	40	22	10	9
<b>Good</b>	0	0	13	41	77	43	50	44
<b>Very good</b>	0	0	8	25	47	26	49	43
<b>Total</b>	<b>0</b>	<b>0</b>	<b>32</b>	<b>100</b>	<b>180</b>	<b>100</b>	<b>114</b>	<b>100</b>

**Q26 v Q19: In which age group are you and overall how do you rate the current diabetes care that you receive?**

<b>Type 1, Type 2, "Other" and "Not sure" (473 responses)</b>								
	<b>20-30</b>		<b>31-50</b>		<b>51-70</b>		<b>Over 70</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
<b>Very poor</b>	0	0	0	0	5	2	4	3
<b>Poor</b>	0	0	3	4	10	4	2	1
<b>Fair</b>	5	19	15	21	46	19	10	7
<b>Good</b>	14	54	24	34	104	43	62	46
<b>Very good</b>	7	27	29	41	75	31	58	43
<b>Total</b>	<b>26</b>	<b>100</b>	<b>71</b>	<b>100</b>	<b>240</b>	<b>100</b>	<b>136</b>	<b>100</b>

<b>Type 1 (126 responses)</b>								
	<b>20-30</b>		<b>31-50</b>		<b>51-70</b>		<b>Over 70</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
<b>Very poor</b>	0	0	0	0	0	0	0	0
<b>Poor</b>	0	0	0	0	1	2	0	0
<b>Fair</b>	5	19	4	12	5	10	1	6
<b>Good</b>	14	54	11	32	22	45	6	35
<b>Very good</b>	7	27	19	56	21	43	10	59
<b>Total</b>	<b>26</b>	<b>100</b>	<b>34</b>	<b>100</b>	<b>49</b>	<b>100</b>	<b>17</b>	<b>100</b>

<b>Type 2 (326 responses)</b>								
	<b>20-30</b>		<b>31-50</b>		<b>51-70</b>		<b>Over 70</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
<b>Very poor</b>	0	0	0	0	5	2	3	2
<b>Poor</b>	0	0	3	4	9	4	2	1
<b>Fair</b>	0	0	10	14	40	17	9	7
<b>Good</b>	0	0	9	13	77	32	54	40
<b>Very good</b>	0	0	10	14	49	20	46	34
<b>Total</b>	<b>0</b>	<b>0</b>	<b>32</b>	<b>45</b>	<b>180</b>	<b>75</b>	<b>114</b>	<b>84</b>



**Q28 v Q2: What is your gender/sex and how would you rate the information and support you have received to enable you to manage your condition?**

<b>Type 1 and Type 2 (452 responses)</b>						
	<b>Male</b>		<b>Female</b>		<b>Prefer not to say</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>No</b>	<b>%</b>
<b>Very poor</b>	1	0	6	3	1	25
<b>Poor</b>	10	4	10	5	0	0
<b>Fair</b>	44	17	28	15	0	0
<b>Good</b>	107	41	87	47	1	25
<b>Very good</b>	99	38	56	30	2	50
<b>Total</b>	<b>261</b>	100	<b>187</b>	100	<b>4</b>	100

<b>Type 1 (126 responses)</b>						
	<b>Male</b>		<b>Female</b>		<b>Prefer not to say</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
<b>Very poor</b>	0	0	0	0	1	100
<b>Poor</b>	0	0	1	2	0	0
<b>Fair</b>	11	16	5	9	0	0
<b>Good</b>	30	43	25	45	0	0
<b>Very good</b>	28	41	25	45	0	0
<b>Total</b>	<b>69</b>	100	<b>56</b>	100	<b>1</b>	100

<b>Type 2 (326 responses)</b>						
	<b>Male</b>		<b>Female</b>		<b>Prefer not to say</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
<b>Very poor</b>	1	1	6	5	0	0
<b>Poor</b>	10	5	9	7	0	0
<b>Fair</b>	33	17	23	18	0	0
<b>Good</b>	77	40	62	47	1	33
<b>Very good</b>	71	37	31	24	2	67
<b>Total</b>	<b>192</b>	100	<b>131</b>	100	<b>3</b>	100

**Q28 v Q19: What is your gender/sex and overall how do you rate the current diabetes care that you receive?**

<b>Type 1 and Type 2 (468 responses)</b>										
	Very poor		Poor		Fair		Good		Very good	
	Number	%	Number	%	Number	%	Number	%	Number	%
<b>Male</b>	2	22	8	53	41	55	118	58	103	15
<b>Female</b>	7	78	7	47	33	45	84	42	65	9
<b>Total</b>	<b>9</b>	100	<b>15</b>	100	<b>74</b>	100	<b>202</b>	100	<b>168</b>	24

<b>Type 1 (125 responses)</b>										
	Very poor		Poor		Fair		Good		Very good	
	Number	%	Number	%	Number	%	Number	%	Number	%
<b>Male</b>	0	0	0	0	8	57	28	53	33	58
<b>Female</b>	0	0	1	100	6	43	25	47	24	42
<b>Total</b>	<b>0</b>	0	<b>1</b>	100	<b>14</b>	100	<b>53</b>	100	<b>57</b>	100

<b>Type 2 (322 responses)</b>										
	Very poor		Poor		Fair		Good		Very good	
	Number	%	Number	%	Number	%	Number	%	Number	%
<b>Male</b>	2	25	8	57	33	57	84	61	65	63
<b>Female</b>	6	75	6	43	25	43	54	39	39	38
<b>Total</b>	<b>8</b>	100	<b>14</b>	100	<b>58</b>	100	<b>138</b>	100	<b>104</b>	100

**Please note: The paper questionnaire allowed patients to skip questions, therefore these findings should be taken with caution. Also, for the purpose of analysis, categories, such as *Prefer not to say, Other, or Not Sure* have not been included in some of the calculations and percentages may not always total 100%.**